



SHIPS AGENCY

SOLUTIONS FOR MULTIPLE PORT CALLS  
BUNKER SERVICE AGREEMENT

## BUNKER SERVICE AGREEMENT



### Simplify your multiple bunkering calls

With your vessels trading in several time zones, we know that what you really want is a hassle free bunkering call. We can improve on several aspects, reducing time spent on communication, improving your cash flow and reducing number of financial transactions, and minimizing the time you spend on administration.

A few of the benefits you will get when working with the world's number one bunker service agent:

- > No pre-funding and minimized transactions
- > No extra admin fees
- > Higher efficiency with your dedicated Global Agent
- > Pre-agreed pricing and a single monthly statement, electronic DA handling and archiving
- > Minimized delays and detailed supplier performance reports
- > Standardized services in WSS owned offices in all the major bunkering ports



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### A one-stop shop

Your first point of contact for any agency related matter is your Global Agent. You will benefit from a tailor-made experience:

- A dedicated resource understanding your business, everywhere and always!
- Reduced time spent on communications, arrangements and appointments worldwide
- Reduced time managing all disbursement accounts and settlements

### Predictable delivery requires a standard way of working:

- Pre-arrival formalities and ISPS requirements always completed 24 hours prior arrival.
- Vessel always confirmed in port Vessel Management System prior to arrival.
- Bunker suppliers, surveyors, port authorities and pilots always given ETA updates.
- The service boat is always ready for bunkering surveyor to attend upon arrival.
- Bunkering progress is always followed and the service boat is always ready for the surveyor upon completion.
- Any deviation from the original plan will be appropriately communicated to the principal.



### Expertise in every major bunker port

- **Global Reach** – World's largest maritime network servicing 2200 ports
- **Worldwide Standards** – Standardised service, set routines, consistent results
- **Customer loyalty** – World's largest global bunker agent
- **In-depth Knowledge** – Highly experienced agents on ground
- **Solid Foundations** – Part of the publicly listed Wilh. Wilhelmsen group
- **Professional Values** – Strong governance and strict operational standards

#### Wilhelmsen Ships Service

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OPTIMISING PERFORMANCE